

TODD P. BLAKELY
GARY J. CONNELL
SABRINA C. STAVISH
JOSEPH E. KOVARIK
SUSAN PRYOR WILLSON
LEWIS D. HANSEN
ROBERT R. BRUNELLI
DOUGLAS W. SWARTZ
BRUCE A. KUGLER
BRENT P. JOHNSON
BENJAMIN B. LIEB
BRADLEY M. KNEPPER
MIRIAM DRICKMAN TRUDELL
SCOTT R. BIALECKI
ROBERT D. TRAVER, PH.D.
CHRISTOPHER J. RUSSIN
MARK L. YASKANIN
MARY BREEN SMITH
CRAIG W. MUELLER
PAUL S. CHA

SHERIDAN ROSS
A Professional Corporation
ATTORNEYS AND COUNSELORS AT LAW

1560 BROADWAY
SUITE 1200
DENVER, COLORADO 80202-5141

TELEPHONE (303) 863-9700
FACSIMILE (303) 863-0223
E-MAIL srlaw@sheridanross.com

RECEIVED
CENTRAL FAX CENTER

MAR 17 2005

PATENTS
TRADEMARKS
COPYRIGHTS

KERRITH K. ROSS
1910-1986

OF COUNSEL
PHILIP H. SHERIDAN
DAVID P. ZINGER
CRAIG C. GROSETH

TECHNICAL SPECIALISTS
DENNIS J. DUPRAY, PH.D.
ANGELA DALLAS SEBOR, PH.D.

FACSIMILE COVER SHEET

TIME: _____

DATE: March 17, 2005

Please deliver the following page(s) to:

Name: Thjuan P. Knowlin, Examiner
USPTO

Facsimile Number: (703) 872-9306

Our File Number: 4366-27

Your Ref. No.: 09/235,065 filed January 21, 1999

Total Number of Pages, including this cover page: 16

Sender's Name: Douglas W. Swartz

MESSAGE:

Attached is an Amendment After Final to be filed in connection with the above-identified patent application.

PLEASE CONFIRM RECEIPT

If you do not receive all the pages, please call Amy Duarte at (303) 863-9700.

THIS FACSIMILE MESSAGE IS CONFIDENTIAL AND MAY CONTAIN ATTORNEY PRIVILEGED INFORMATION INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR COMPANY NAMED ABOVE. If the reader is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone, so that we may arrange for the return of the original message to us. Thank you.

RECEIVED
CENTRAL FAX CENTER

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

MAR 17 2005

Appl. No. : 09/235,065
Applicant : DENTON et al.
Filed: : January 21, 1999
TC/A.U. : 2642
Examiner: : Knowlin, Thjuan P.
Docket No. : 4366-27
Customer No. : 48500
Title: : "CALL CENTER TELEPHONE AND DATA FLOW CONNECTION
SYSTEM"

CERTIFICATE OF FACSIMILE TRANSMISSION

I HEREBY CERTIFY THAT THIS PAPER IS BEING FACSIMILE
TRANSMITTED TO THE UNITED STATES PATENT AND
TRADEMARK OFFICE TO (703) 872-9306 ON 3/17/05.

SHERIDAN ROSS P.C.

BY: 

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AFTER FINAL

Dear Sir:

Applicant submits this Amendment After Final to address the Office Action having a mailing date of January 26, 2005. Although the Applicant believes that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 50-1602.

Please amend the above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 14 of this paper.